



COOKIE POLICY

This Cookie Policy explains what cookies are and how we use them. You should read this policy so you can understand what type of cookies we use, the information we collect using cookies and how that information is used. For more details about your personal information, please refer to our [Privacy Policy](#).

This Policy also tells you what your rights are in relation to the personal data you give to us. If you have any questions about this Cookie Policy please contact us at;

Email: support@ourgov.ai

WHAT ARE COOKIES?

Cookies are small text files sent by a web server to your browser when you access the Website. Cookies are classified into two major categories: session cookies and persistent cookies. Session cookies are temporarily stored on your device while you are visiting a given Website. They are deleted once you leave the Website. Persistent cookies, on the other hand, remain on your device for a more extended period of time specified in the cookie file, after you leave the Website. This type of cookie remains available for retrieval by the web server when you return to visit the website.

Cookies are further classified into "first-party cookies" and "third party cookies". First party cookies are those sent to your browser by the server of the Website you are visiting. Third party cookies are those sent to your browser by servers other than the Website you are visiting (e.g., the server of an advertising network to which the Website you are visiting is subscribed).

TYPES OF COOKIES WE ARE USING

When Users visit our platform to use our services, we place the following cookies for them.

COOKIE	DOMAI	DESCRIPTION	DURATION	TYPE
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	N			
_tctl_visitor	.ourgov.ai	Godaddy sets this cookie to collect aggregated, anonymized data to improve the site's performance.	1-year	Analytics
_tctl_visit	.ourgov.ai	Godaddy sets this cookie to collect aggregated, anonymized data to improve the site's performance.	30 minutes	Analytics

TYPES OF COOKIES

We may use other cookies that operate on our website which include but are not limited to these categories.

1. **Strictly Necessary Cookies** - These cookies are necessary for the website to function and cannot be switched off in our systems. They are usually only set in response to actions made by you that amount to a request for services, such as setting your privacy preferences, logging in or filling in forms. You can set your browser to block or alert you about these cookies, but some parts of the site will not work. These cookies do not store any personally identifiable information.
2. **Performance cookies** - These cookies allow us to count visits and traffic sources, so we can measure and improve the performance of our site. They help us know which pages are the most and least popular and see how visitors move around the site. All information these cookies collect is aggregated and therefore anonymous. If you do not allow these cookies, we will not know when you have visited our site.
3. **Advertising Cookies** - These cookies are placed on your computer by advertisers and ad servers in order to display advertisements that are most likely to be of interest to you. These cookies allow advertisers and ad servers to gather information about your visits to the Site and other websites, alternate the ads sent to a specific computer, and track how often an ad



has been viewed and by whom. These cookies are linked to a computer and do not gather any personal information about you.

4. **Analytics Cookies** - These cookies monitor how users reach the Site, and how they interact with and move around once on the Site. These cookies let us know what features on the Site are working the best and what features on the Site can be improved.
5. **Third-Party Cookies** - These cookies may be placed on your computer when you visit the Site by companies that run certain services we offer. These cookies allow third parties to gather and track certain information about you. These cookies can be manually disabled in your browser.

HOW DO WE USE COOKIES?

We may use cookies to enhance your browsing experience by;

1. Improving the quality of our service, better understanding of how people interact with us, and for survey control and fraud prevention purposes;
2. Giving you a browsing experience that is unique to you and serving you content which we believe improves your experience on our Website;
3. Remember your actions and preferences on the Website over a period of time, so you don't have to keep re-entering them whenever you come back to the Website;
4. Analysing how you use our Website helps us to troubleshoot any problems and to monitor our own performance.

HOW CAN I CONTROL OR DELETE COOKIES?

There are many ways to manage your cookies:

1. You can refuse your consent (Opt-Out);
2. You can disable third-party cookies by use of your browser settings; or
3. You can use our cookie management tool to disable third-party cookies.



Control via your browser settings

Most internet browsers are initially set up to automatically accept cookies. If you do not want our Website to store cookies on your device, you can change your browser settings so that you receive a warning before certain cookies are stored. You can also adjust your settings so that your browser refuses most of our cookies or only certain cookies from third parties. You can also withdraw your consent to cookies by deleting the cookies that have already been stored.

If you disable the cookies that we use, this may impact your experience on the Website, for example, you may not be able to visit certain areas of a Website or you may not receive personalized information when you visit a Website.

If you use different devices to view and access the Website (e.g., your computer, smartphone, or tablet) you will need to ensure that each browser on each device is adjusted to suit your cookie preferences.

The procedures for changing your settings and cookies differ from browser to browser. If necessary, use the help function on your browser or click on one of the links below to go directly to the user manual for your browser.

- [INTERNET EXPLORER](#)
- [MOZILLA FIREFOX](#)
- [GOOGLE CHROME](#)
- [SAFARI](#)
- [OPERA](#)

In addition, most browsers offer a so-called “Do-not-track function”, with which you can state that you do not wish to be “tracked” by the Website. If this function is activated, the respective browser informs advertising networks, websites and applications that you do not want to be tracked for behavioural advertising or similar. To enable the “do not track” option in your browser follow the respective link below:

- [FIREFOX](#)



- [INTERNET EXPLORER](#)
- [MICROSOFT EDGE](#)
- [GOOGLE CHROME](#)
- [SAFARI](#)
- [OPERA](#)

Other cookie management tools

In addition, you may opt out of some third-party cookies through the [Network Advertising Initiative's Opt-Out Tool](#). For more information about how targeted advertising works, you can visit the Network Advertising Initiative's ("NAI") [educational page](#).

CHANGES TO THE COOKIE POLICY

We may update this policy from time to time. If we make significant changes, we will let you know through email/ notifications, but please check this policy regularly to ensure you are aware of the most updated version.

Effective Date: November 09, 2023

Last Updated: November 09, 2023